



# Keane Queeley

Sales Assistant

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## Languages

English (Fluent)

## About

Experienced retail sales assistant with a strong background in customer service and inventory management at John Lewis and Selfridges. Skilled in organising events, providing personalised product recommendations, and collaborating effectively within teams to drive store performance.

### BRANDS WORKED WITH

John Lewis

Selfridges & Co

## Experience



### ● Sales assistant

John Lewis | Feb 2022 - Dec 2023

Inventory Management: Supported inventory control by conducting regular stock checks, assisting with inventory counts, and ensuring accurate product placement. Event Participation: Played a key role in organizing and executing in-store events, such as product launches and seasonal promotions, to drive customer engagement. Feb 2021 - Dec 2022 Docklands properties Managed and nurtured relationships with clients, ensuring high levels of customer satisfaction and repeat business. Resolved any conflicts or issues during the buying or selling process, ensuring a smooth and positive experience for all involved.

### ● Sales advisor

Selfridges & Co | Mar 2019 - Jan 2021

Customer Service: Delivered exceptional customer service, addressing inquiries, providing personalized product recommendations, and ensuring a positive shopping experience. Team Collaboration: Worked closely with team members to meet store goals, participating in team meetings and contributing ideas for improving store performance.