

Yasmin Abdul-rahman

Retail Assistant

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Languages

English

About

Organized, independent worker with strong time management skills. Detail-oriented and learns new tasks quickly. Possesses excellent memory and aptitude for calculations. Talented individual with desire to make guests feel welcome. Energetic personality coupled with strong work ethic. Eager to demonstrate advanced skills in food safety and customer service to new, rewarding opportunity. Self-motivated individual offering excellent skills in guest relations and upselling products and services. Engaging wait staff member with ability to articulate and help customers make menu choices. Pursuing similar position where skills in conflict resolution will be embraced.

BRANDS WORKED WITH

- IL
- Kitchen Porter
- Muzani community center islamic center
- Peacocks

Experience



● kitchen porter

CleanEvent Services | May 2023 - Now

- dishwashing
- sanitation and hygiene
- washed dishes, glassware, flatware, and kitchen utensils using industrial equipment.
- collaborated with kitchen staff to ensure smooth and efficient workflow during busy shifts



● Retail assistant

Peacocks | May 2022 - Oct 2022

- worked 4 days a week
- interacted with customers all ages
- occasionally worked on tills helping customers finalise transactions.
- reliable for this role as I covered for staff who was off sick
- tracking down certain items in the stockroom and built good relationships with other departments

● Waiter

IL | Mar 2022 - Mar 2023

- Delivered friendly and fast service to process high-volume food and drink orders at peak times.
- Performed additional tasks to keep dining room running smoothly.
- Greeted new customers, answered initial questions and took drink orders.
- Answered phones politely and promptly while accurately recording and confirming reservations.
- Maintained safe food handling standards at all times.
- Stocked and maintained silverware, linens and condiments.

● Volunteer Worker

Muzani community center islamic center | Jan 2022 - Feb 2022

- Created a welcoming, friendly, and safe environment for families and service users through rapport building.
- Assisted in organizing and setting up inside areas to facilitate community events.
- Demonstrated customer service abilities while greeting and welcoming visitors upon arrival.
- Took initiative to identify and execute tasks to improve service quality.
- Maintained excellent professional relationships by going the extra mile to complete tasks voluntarily.

Education & Training

- 2022 - 2024 ● **Harrow College**
btec , health and social care
- 2017 - 2022 ● **Kingsbury High School**
gcse, science
- 2017 - 2022 ● **Kingsbury High School**
gcse, maths
- 2017 - 2022 ● **Kingsbury High School**
gcse, english
- 2017 - 2022 ● **Kingsbury High School**
gcse, business