



# Zakariya Shariff

Retail Assistant

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## Languages

English

## About

An experienced Retail Assistant, I excel in delivering superior customer service and managing stock effectively. My position at Robert Dyas refined my skills in sales processing and merchandise selection. Being highly adaptable, I thrive in diverse retail settings and show flexibility with tasks and schedules.

### BRANDS WORKED WITH

- ARSENAL FOOTBALL CLUB
- Robert Dyas
- Tortilla
- Winter Wonderland

## Experience



### Retail assistant

Robert Dyas | Jun 2023 - Nov 2023

- Delivered outstanding in-store experience through positive and attentive customer service.
- Greeted customers and helped with selecting merchandise, finding accessories and completing purchases.
- Continually replenished stock in line with sales records, keeping well-maintained, presentable item displays.
- Processed product returns, ensuring items were clean and resalable.

### Steward

ARSENAL FOOTBALL CLUB | Sep 2022 - Oct 2023

- Ensuring safety and security of fans and staff
- Maintaining order and crowd control
- Monitoring stands and concourses
- Dealing with emergency situations
- Assisting disabled fans



### Team member

Tortilla | Mar 2022 - Jan 2023

- Demonstrated proper food handling and safety standards.
- Warmly greeted customers and proactively reduced wait times.
- Offered exceptional customer service with strong product knowledge.
- Prepared and packaged orders with precise presentation skills.



### Boot Handler

Winter Wonderland | Nov 2022 - Jan 2023

- Storing skates properly when not in use
- Handling cash transactions for rental fees and sales of skates
- Ensuring customer safety by checking for proper fit and lacing of skates
- Answering customer questions about ice skating and equipment
- Keeping the skate rental area organised and clean.

## Education & Training

### St. Aloysius RC College

Economics B,

### BRUNEL UNIVERSITY LONDON

Bachelor of Science,