



Faiesha Fofana

Sales Assistant

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Languages

English

About

SUMMARY Confident Sales Assistant providing excellent customer service thanks to exceptional people skills and dedicated work ethic. Experienced in Footwear sales, providing accuracy and efficiency in day-to-day store tasks. Experienced sales assistant with strong retail background and experience in customer service, merchandising and stock management. Works hard to keep shop operating smoothly and customers satisfied. Confident Sales Assistant providing excellent customer service thanks to exceptional people skills and dedicated work ethic. Experienced in book and toy sales, and in providing accuracy and efficiency in day-to-day store tasks. A strong team player, proficient in monitoring security and serving diverse customer needs.

BRANDS WORKED WITH

JD Sports

Experience



● SALES ASSISTANT

JD Sports | Nov 2022 - Sep 2023

« Provided service with a smile, offering courteous, helpful advice to best meet customer needs. + Greeted customers and offered assistance with selecting merchandise, finding accessories and completing purchases. + Used product knowledge, sales abilities and customer relations skills to drive substantial profit increases. «+ Assisted customers with signing up for store loyalty programmes and provided details about key benefits. « Fostered positive relationships with customers to enhance loyalty and retention. + Provided excellent sales services by offering bespoke product advice to meet exact customers needs.

Education & Training

2023

● Haberdashers Crayford Academy

psychology,