



Mohamed Sebaghi

- shop supervisor
- sales assistant
- cashier
- retailer

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Links

- [Instagram](#)
- [YouTube](#)

Languages

- English
- Arabic
- French

About

With a solid background in customer service, I've excelled as a Shop Supervisor and Cashier, mastering merchandise management, complaint resolution, and maintaining welcoming shopping environments. My proficiency extends to efficient stock control and creating informative product displays, underpinned by my Level 2 Food and Hygiene certification.

BRANDS WORKED WITH

- Just Eat Takeaway
- Deliveroo
- JD Sports
- Hackney Wick FC

Experience

● – food supervisor & retail

just eat hub | Jan 2021 - Jan 2024

- patrol and restaurants checks up
- Followed policies and procedures relating to food delay and emergencies on the road .
- Assisted customers and provided a consistently high level of customer service at all times
- Provided customers with information on products, prices and promoted special offers
- handling restaurant delays and making sure that the customers receive their food on time .
- Kept merchandise orderly and neat in appearance
- Handled customers' complaints in a professional and diplomatic way
- Kept the hub floor clean and tidy at all times

● cashier

chesseshop | Jan 2020 - Jan 2021

- cashier \ store assistant (chesseshop borough market london) 6 months.
- opening and closing the shop .
- welcoming costumers and giving them details about our chesse products .
- cleaning and decorating the shop .
- delivering our supplies to costumers .



● Youth Team Football Coach

Hackney Wick FC | Jan 2016 - Jan 2019

- Responsible for assessing the students' academic achievements and behaviours to determine their continued participation in the team
- Developed exercise and training programmes to meet the team's strategy and individual players strengths
- Worked with the head coach to ensure players remained active and fit during the off-season
- training players U14 on a weekly basis . some simple skills of football that i gained from my football experience on the past years .

Education & Training

- 2020 ● **HIGH**
Level 2 Food and Hygiene,
- 2015 ● **the London**
ESOL,