



Bedria Muuse

Experienced sales exec passionate - luxury fashion/beauty; adept at driving revenue & fostering client relationships.

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Links

 [LinkedIn](#)  [Instagram](#)

Languages

English (Native)

Somali (Fluent)

Arabic (Work Proficiency)

About

With proven expertise in customer service, complaint resolution, and stock organisation at Croydon and Monsoon & Accessorize, I excel in fast-paced retail environments. Fluent in English and Somali with working proficiency in Arabic, my diverse skills enhance any team's efficiency and customer satisfaction.

BRANDS WORKED WITH

Monsoon

Accessorize

Experience

● Dunelm

Croydon | Nov 2023 - Feb 2024

tills worked in timed conditions dealt with customer complaints in a way the customer and store was happy stock in the back was organised and easily accessible because of my organisation skills

● Monsoon and Accessorise

Whitgift Centre | Jul 2021 - Jul 2023

Developed skills consisting of:
Speed Working under pressure Customer satisfaction Till trained/ can process refunds, gift cards Knowing how to deal with customers

Education & Training

2023 - 2026

● University of Roehampton

BSc, Accounting

2021 - 2023

● Harris Academy Purley

A Levels,

2017 - 2021

● HARRIS INVICTUS ACADEMY CROYDON

7 GCSES,