



Azhari Kurunziza

Sales Assistant

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Languages

English (Fluent)

About

I am an enthusiastic and driven individual with a deep passion for fashion and a commitment to delivering unparalleled service excellence. My background in fashion design, combined with hands-on experience in customer-facing roles, equips me with a unique blend of creative flair and practical skills. I excel in meticulous attention to detail, thrive in collaborative environments, and am dedicated to creating memorable customer experiences that reflect the high standards of luxury retail.

BRANDS WORKED WITH

- KFC
- Made Here Shop
- The Ice Cream Farm
- The little dessert shop
- Flair Event Staffing

Experience



Sales Assistant

Flair Event Staffing | Dec 2021 - Now

My main roles of working with flair entailed me;

- Customer Service: Greet and assist customers with product selection, providing knowledgeable and personalized recommendations.
- Sales Support: Aid in achieving sales targets by upselling and cross-selling products, and contributing to promotional activities.
- Merchandising: Maintain attractive product displays and ensure shelves are well-stocked and organized.
- Inventory Management: Assist in inventory control and restocking processes, ensuring accurate inventory records.
- Point of Sale Operations: Process transactions efficiently and accurately, including cash handling and operating POS systems.
- Team Collaboration: Work closely with team members to create a positive shopping environment and support store goals.
- Customer Relations: Build and maintain strong relationships with customers, providing follow-up communication to ensure satisfaction.



Team Member

KFC | Sep 2021 - Nov 2021

- Communicate effectively with team members.
- Handling Stock
- Dealing with difficult customer complaints.
- Making sure the store is presentable.



Food Host & Sales assistant

The Ice Cream Farm | Mar 2021 - Aug 2021

Dessert Artistian

The little dessert shop | Nov 2022 - Dec 2022

- Handling stock
- Interacting with customers
- Handling refunds
- Keeping up with hygiene protocols
- Making sure the presentation of products & the store is up to standards.

Education & Training

- 2022 - 2026 ● **London College of Fashion, University of The Arts London**
BA (Hons), Fashion Design Technology in Womenswear
- 2020 - 2022 ● **NSCG, Newcastle Under- Lyme college**
BTEC Level 3 Diploma, Fashion
- 2019 - 2020 ● **NSCG, Newcastle Under- Lyme college**
Level 2, Art and Design