



Hajer Walid

Sales Assistant

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Languages

English (Native)

Kurdish (Native)

About

As a highly motivated and friendly individual, I am eager to meet new people and work collaboratively in any professional setting. With excellent communication skills, I thrive on building strong relationships with colleagues, clients and customers alike. Being a quick learner, adaptable and open-minded allows me to take on any challenge that comes my way. My passion for continuous learning means I am always looking to improve myself both personally and professionally.

Additionally, I possess a strong work ethic and commitment to achieving results that exceed expectations. I am excited about the prospect of working with new people and using my skills to contribute positively towards any team or organisation.

BRANDS WORKED WITH

- Primark
- TONI & GUY
- Starbucks

Experience



● SALES ASSISTANT

Primark | Jan 2023 - Jan 2024

During my time as a sales assistant at Primark, I performed a variety of tasks to ensure the smooth operation of the store. This included greeting customers, assisting them with finding products, processing transactions at the checkout, and maintaining a clean and organized store environment. I also helped with restocking shelves, setting up displays, and participating in inventory counts. Additionally, I provided excellent customer service by answering questions, addressing concerns, and ensuring that every shopper had a positive experience. Overall, my role as a sales assistant at Primark required strong communication skills, attention to detail, and the ability to work efficiently in a fast-paced retail environment.



● barista

Starbucks | Jan 2022 - Jan 2023

STARBUCKS I worked as a barista at Starbucks, where I provided exceptional customer service by greeting and assisting customers with their orders. I operated the espresso machine, brewed coffee, and prepared drinks to meet the high standards of the company. I maintained cleanliness and organization in the store by keeping the work area clean and stocked with supplies. I also handled cash transactions accurately and efficiently. Overall, my time at Starbucks taught me valuable skills in multitasking, teamwork, and customer satisfaction.



● ASSISTANT

TONI & GUY | Jan 2021 - Jan 2022

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Education & Training

- 2018 - 2023 ● **Ark Acton Academy**
English language,
- 2023 ● **Ark Acton Academy**
GCSEs: Combined Science grade,
- 2023 ● **ARK**
GCSEs: History grade,
- **Acton Academy**
GCSEs: Kurdish grade,
- **Acton Academy**
GCSEs: Religious Studies grade,