



Jaheim Aroyewun

Sales Associate - Zara

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Languages

English (Fluent)

About

Experienced retail associate with roles at ZARA, Marks & Spencer, and Flannels. Skilled in customer service, cashier duties, and store organisation. Adaptable across various retail environments, ensuring a high level of customer satisfaction.

BRANDS WORKED WITH

Selfridges

ZARA

Flannels

Marks & Spencer

Experience



● Retail Associate

ZARA | Jun 2023 - Sep 2023

- In my role, I primarily managed cashier duties, including processing the purchases, refunds, and exchanges of 100+ customers per day.
- I also assisted customers on the shop floor and in the stockroom, ensuring a clean and organised shopping environment.
- As a frequent closer, I was responsible for cash reconciliation and end-of-day financial transactions. This experience inadvertently led to a strong understanding of products and store layout, showcasing my rapid learning ability.



● Customer Assistant

Marks & Spencer | May 2022 - Sep 2022

- Managed customer requirements on the shop floor, providing personalised assistance and enhancing the overall shopping experience.
- Coordinated behind-the-scenes logistics, specialising in the efficient sorting and management of deliveries.
- Temporarily served in the café as a waiter during peak periods, showcasing adaptability and a commitment to supporting diverse roles.
- Developed a versatile skill set, adept at quickly adapting and providing assistance across departments as needed.



● Customer Service Assistant

Boots Opticians | Jul 2021 - Nov 2021

- Maintained store cleanliness and professional aesthetic.
- Replenished stock on the shop floor
- Catered to customers' needs and provided advice, be it medical, electrical or beauty.



● Sales Associate

Flannels | Nov 2020 - Jan 2021

- Managed and organised stock for easy access to items during working hours.
- Maintenance of professionalism for store standards.
- Provided various services to customers i.e. assisting in recommendation of suitable clothing, ascertaining needs and provision of key product information.
- Ensured high levels of customer satisfaction.

Education & Training

2022 - 2026

● University of Warwick

Bachelor of Science,

2020 - 2022

● Dartford Grammar School

AQA Baccalaureate,

2017 - 2020 ● **Wilmington Grammar School for Boys**
GCSE's; 10 GCSE's,