Youssou Ndiaye

Shop assistant || runner || waiter

Languages

English

Italian

About

With a strong foundation in retail, I've honed my skills in customer service and cash handling across fast food to charity shops. My adaptability shines through diverse environments, ensuring exceptional store presentation and customer satisfaction. Passionate about delivering top-notch retail experiences, I am eager to contribute to dynamic retail teams.

BRANDS WORKED WITH

Boulevard Brasserie   Burgerking   McDonalds   Oxfam Charity Shop
Runner

Experience

Runner

Runner | Jun 2022 - Sep 2022

• Welcomed guests with polite and friendly manner, fostering positive experience.
• Supported bar team, finishing drinks with garnishes and running orders to accommodate busy shifts.Identified and resolved safety hazards to safeguard teams and products. Cleaned and organized workstations and common areas to increase
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Front Counter Cashier

Burgerking | Jan 2020 - Aug 2021

• Smoothly processed incoming orders, handling over 100 transactions per day with exceptional accuracy.
• Worked overtime shifts to maintain optimal workflow during busy periods or times of unexpected high volume.
• Observed company return policy when processing refunds.
• Maintained high productivity by efficiently processing cash, credit and debit payments for customers.

kitchen staff

McDonalds | Jan 2019 - Aug 2019

• Kept kitchen operations efficient and organised by storing kitchen supplies in designated areas.
• Prepared ingredients for dishes as requested by chefs, carrying out tasks such as peeling, chopping and washing.
• Kept operations running smoothly and efficiently by keeping workspaces organised, clean and ready for service.
• Assisted in kitchen closing duties, carrying out tasks such as sanitation, calculating waste and organising stock for next day opening.

Costumer Assistant

Oxfam Charity Shop |

• Helped customers on the shop floor and directed them to their desired clothing departments.
• organised clothes by department and colours.
• price-tagged clothing items
• un-packed various clothing donations and had to sort out which could be sold and which had to be disposed of.
• supervised customer behaviour in the shop floor