



Khalid Mohamed

Customer Service Assistant

📍 London, UK

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Languages

English (Fluent)

About

A Dedicated and customer-focused individual with a passion for providing exceptional customer service.

BRANDS WORKED WITH

Harlington Hospice

Jay Autos

Store in Kenya

Experience



● Customer Service Assistant

Harlington Hospice | Jul 2023 - Jul 2023

School Work Experience - Customer Service Assistant

- Assisted patients and their families with care-related inquiries.
- Offered a compassionate and empathetic presence, enhancing the hospice experience for visitors.
- Collaborated with a diverse team to create a supportive environment.

● Customer Service Associate

Store in Kenya | Dec 2020 - Apr 2021

- Worked in a multicultural setting, serving customers from various backgrounds.
- Handled customer complaints and resolved issues effectively to ensure satisfaction.
- Maintained store cleanliness and organization for an inviting shopping experience.

● Assistant Mechanic

Jay Autos | Oct 2019 - Feb 2020

- Provided outstanding customer service, addressing inquiries, and resolving issues.
- Demonstrated product knowledge, assisting customers in selecting suitable automobile products.
- Maintained a positive and welcoming atmosphere in the store, ensuring customer satisfaction.