



Cassandra Goulamougai-dine

Sales assistant

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Languages

French (Native)

English (Fluent)

Spanish (Basic)

About

With extensive experience in customer-facing roles at ROKA Restaurants and Bagelstein, I excel in delivering exceptional service, managing tasks efficiently, and maintaining a positive attitude. My strong communication skills and adaptability make me a valuable asset for any retail sales position.

BRANDS WORKED WITH

ROKA Restaurants

Experience



French Teacher Superprof

Superprof | May 2024 - Jun 2024

- Teaching French to Native English speaker: this experience made me work on my patience skills. I learned to be more understanding towards others. Using leadership skills to make my students progress. Setting specific goals at the beginning of each class to have clear objectives during the lesson.

Receptionist

ROKA Restaurants | Nov 2023 - Now

- Planning the upcoming shift : learning to accomplish daily tasks at a top level. Keeping the desk organized while delivering a high-level service to customers. Greeting guests : high communication and customer service skills. Constant smile and politeness towards guests is essential. Daily reports : analyzing covers and past shifts made me develop strong problem-solving skills. During the service, I gained a strong resistance to stress and pressure. Being able to multi-task efficiently while helping guests made me gained strong confidence but also helped me managed my emotions more efficiently.

Operation specialist

OnlyFounders | Sep 2023 - Apr 2024

- Startup development within my university Social media management : I learned to organize our social media in order to promote the platform before the launch. I was in charge of organizing meetings weekly to discuss our progress and the key areas to improve Networking events : in order to create a community, I was going to networking events with my co-founders which helped me with my communication skills. Pitching : sharing our startup with investors led to strong public speaking skills. I learned to manage stress and pressure.

Relationship manager

TEDXHultLondon | Sep 2023 - Mar 2024

- Position within a society from my university I developed strong organization skills by assisting to weekly meetings and studying on the side. Sharing my ideas and insights was essential in order to show a strong group cohesion and increase dynamism. Learning to search for potential partnerships.
- Delivering project research and ideas weekly. TEACHING EXPERIENCES

Multi-tasking employee

Bagelstein company | Jul 2023 - Aug 2024

- Focusing on details : making sure that the store was always clean due to the constant food preparation. Being details focused was essential. Learning to do a task repetitively : preparing bagels every morning made me understand that it was important to stay focused. Still doing my tasks efficiently was a necessity even if it was done daily. Sales : direct contact with customers. Smiling and proposing complimentary services or products was made in order to increase the average basket per customer. I learned that it was always important to greet guest in a polite manner to have more efficient sale but also to be appreciated.

- **Waitress**

Kaiju Restaurant | May 2023 - Jun 2023

- Learned to communicate more efficiently by greeting guests and taking orders

Education & Training

2023 - 2026

- **Hult International Business School**

Bachelor of Business & Bachelor of Arts,

2021 - 2023

- **Academica International Studies**

Baccalaureate diploma,