



# Nisara Vi-jaykadga

Aspiring Fashion Advisor

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## Links

[LinkedIn](#)

## Languages

English (Fluent)

French (Fluent)

Thai (Native)

## About

Getting out of my comfort zone is the most significant achievement in my life.

After many years in Hospitality Industry, my career progressing as I expected. Climb my career ladder started as a restaurant server to become Executive Secretary. However, I wanted to explore the world out there and achieving much more spiritually.

To follow my passion, while shifting my path. I decided to move to Paris, France to pursue an MBA in luxury management.

I am fortunate to have a chance to work for a world-leading luxury brand where I started my journey in Retail. I learned so much about myself and others. My whole life has changed and I still learning new things every day.

### BRANDS WORKED WITH

- Ô Cocottes Thai Cuisine
- Ready to wear
- Marc Jacobs
- Novotel Hotels
- SO Sofitel Bangkok

## Experience

### ● Restaurant Manager

Ô Cocottes Thai Cuisine | Jun 2022 - Now

### ● Canada Goose

Ready to wear | Jan 2020 - Feb 2022

Creates and provides an excellent customer journey from greeting through farewell, maintaining customer relations and providing after sales service.

Assist in the execution of the plans and strategies developed by the Store management team and maintain store functions concerning customer experience and operational efficiency, including ensuring excellence in all areas and maintaining quality and authenticity.

Take charge in sustainability project by giving awareness to team members while collecting data and sharing with all store network. Lead the training in footwear for all team members in Paris store.



### ● Sales Associate

Marc Jacobs | Jul 2019 - Feb 2020

Achieve and exceed personal sales goals with weekly and monthly objective.

Demonstrate a complete knowledge of the merchandise's features and benefits to maximize the sales opportunity in leather goods and ready to wear.

Responsible for client development beyond the initial transaction. Managing client book and special order.

Maintain the visual standards of the store.

Assist in the bi-annual inventory cycle.



### ● Executive Secretary, Novotel Bangkok Fenix Silom

Novotel Hotels | Jan 2016 - Aug 2017

Report directly to General Manager while work closely with management team for administrative support. Coordinate committees and task forces. Provide minutes meetings, compile management reports and consolidate for owner's presentation. Took part in marketing team by monitoring online channel and response to customer reviews. In charge of hotel's "Planet 21" sustainability project and group procurement for AccorHotels Bangkok. Handle information requests as well as greet and receive VIP and top management.

- **Secretary to Wine & Dine director**

SO Sofitel Bangkok | Mar 2013 - Mar 2015

Start with the Pre-opening team.

Support the entire F&B department in both administrative activities and operation tasks if short of manpower.

Provide minutes to Executive Team Meetings. Assist with special projects related to the Executive Office. Ensure all communications, particularly relating to owners, guests, and the corporate office are handled promptly and professionally. Organize, support, and, coordinate both internal and external events, parties, and customer special requests.

- **Chocolab Captain**

SO Sofitel Bangkok | Mar 2012 - Mar 2013

In charge of overall cafe operation from the preparation of the store opening until closing shift. Manage stock and cashier. Able to serve coffee up to standard provided illy coffee. Selling handmade chocolate and consulting with the team to place a particular order. Coordinate for special events such as product launching (Porte wine pairing) or Cooking class for corporate.

- **Red Oven Server**

SO Sofitel Bangkok | Nov 2011 - Feb 2012

Starting with pre-opening team. Went through training process before the opening of the hotel.

Support installation of materials. Daily restaurant operation for all day dining service.

## Education & Training

- **Sup de Luxe**

MBA Global Luxury Brand Management,

- **Silpakorn University**

BBA in Hotel Management,

- **Sup de Luxe**

Master of Business Administration - MBA,