



Richard Cartawick

Assistant Merchandiser

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Languages

English

About

With over 15 years in retail, I've excelled at customer service, merchandising, and sales across high-profile stores like Marks & Spencer and John Lewis. Skilled in creating engaging displays and ensuring shop floor excellence, I bring a deep understanding of managing stock and meeting targets in fast-paced environments.

BRANDS WORKED WITH

- ARKET
- John Lewis
- Marks & Spencer
- Primark

Experience



● Temp Night Replenishment Assistant/ Sales Assistant

Marks & Spencer | Nov 2023 - Feb 2024

My Role- Responsible for replenishing, remerchandising the shop floor.
Key Responsibilities-

- Till work * Dealing with deliveries
- Customer Service * Keeping stockroom tidy and organised
- Replenishment * Working with colleagues to achieve daily set targets
- Shop floor standards * Carrying out a pick list
- Planning and implementing section moves
- Utilizing best possible layout of the store, ensuring space is used effectively with no gaps.

● Stockroom Assistant

ARKET | Apr 2023 - Oct 2023

My Role- Responsible for Deliveries, RFID and replenishment
Key Responsibilities

- Receiving and Processing delivery
- Scanning shopfloor every morning with RFID gun for stock count
- Replenishment of shop floor/ pick list
- Achieving set daily RFID and replenishment targets.
- Keeping stockroom tidy and organized



● In Store Merchandiser

John Lewis | Jan 2012 - Apr 2023

My Role- I was responsible for merchandising mens & Womens fashion.
Key Responsibilities

- Following range pack to brand specific requirements
- Creating special visual displays for seasonal or specific promotional products or Items.
- Planning and implementing section moves
- Working to tight deadlines to get display items put out successfully.
- Collaborating with others to come up with creative ideas to drive sales.
- Utilizing best possible layout of the store, ensuring space is used effectively with no gaps.
- Scheduling and prioritizing most important tasks.
- Supporting operations, VM and shop floor managers in identifying key sale areas, price & sign changes.
- Delivery and RFID
- Replenishment
- Stock transfers

Key Achievements

- Achieved and maintained 3rd house position on mens accessories by using KPI' s and adjusting the section accordingly.



● Sales Assistant

Primark | Sep 2011 - Aug 2012

Education & Training

- **Leeds Metropolitan University**
-Creative Music and Sound Technology (BSC Hons),