

# Lina Menjra

Customer Service at US Products

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## Languages

Spanish

English

French

Arabic

## About

With a solid background in customer service and sales support at Boots London, I've cultivated skills in visual merchandising, stock management, and product recommendations. Exhibiting versatility and dedication, I thrive in diverse retail settings, offering exceptional client service in high street to luxury environments.

### BRANDS WORKED WITH

BARISTA

Boots

BOOTS London

Menjra pharmacy

## Experience

### ● Customer service

BOOTS London | Oct 2023 - Jan 2024

### ● BARISTA | Mar 2023 - Jun 2023

I worked in a pastry as a Barista it was different from what I did at boots but was worth it as I learned more skills. A barista performs a variety of tasks, such as: preparing and serving hot and cold beverages, including coffee, tea, and specialty and artisan drinks. sanitising and cleaning work spaces, tools, and supplies

places for cleaning services and seating describing food options and making product recommendations to customers accepting orders and providing customer service obtaining, distributing, and ordering stock supplies processing and receiving payments from customers

### ● Customer service

Boots | Nov 2022 - Mar 2023

I worked as customer service advisor. By providing exceptional sales service, maintain high levels of client satisfaction.

- Maintain high standards for visual merchandising and retail condition.
- Keep your shop well-stocked.
- Identify the wants and needs of the customers.
- Make product recommendations and displays based on consumer needs.
- Greet and welcome customers

### ● Sales assistant in pharmacy products

Menjra pharmacy | Sep 2021 - Oct 2021

time I had a good experience, it for the most part was very helpful, and I'm for all intents and purposes sure. I'll use all the skills I kind of learned in my future career, which specifically is fairly significant. I was working as an assistant for the pharmacy, assisting with the sale of medical products and participating in learning new things for my placement year, or so they definitely thought.

## Education & Training

2023 - 2024

### ● London South Bank University

Bachelor of Science,

2022

### ● French Private School

AQA Baccaalaureate,

2019

### ● French Private School

GCSE:,