



Rachel Ayorinde

Sales Assistant

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Languages

- Spanish
- English
- Yoruba

About

With a passion for fashion and customer service, I thrive in dynamic retail environments. My experience at Accessorize/Monsoon and Zara has honed my skills in maintaining high shop floor standards, product knowledge, and enhancing customer experiences. Fluent in English with basic Spanish and Yoruba abilities.

BRANDS WORKED WITH

- Accessorize angel/Monsoon upper street
- Hershesons
- Zara Bond Street/ Zara Covent Garden

Experience

● sales assistant

Accessorize angel/Monsoon upper street | Aug 2023 - Now

ABOUT THE ROLE - Greeting customers upon arrival in the store/ thanking customers for time spent in store demonstrating in-depth product knowledge encouraging customers to join reward card programs encouraging customers to purchase add-ons to items Maintaining professional relationships with customers ensuring shop floor standards are kept

● sales assistant

Zara Bond Street/ Zara Covent Garden | Nov 2022 - Jul 2023

ABOUT THE ROLE - sales assistant Ensuring the shop floors clean and tidy standards were kept Engaging with customers in a positive manner Ensuring customers inquiries were answered Assisting customers in locating Products/recommending similar products Assisting cashiers Ensuring constant communication is kept with the team Replenishing inventory Ensuring I was aware of the locations of new collection items Assigning and escorting customers to fitting rooms whilst keeping track of merchandise ABOUT THE ROLE - stockroom Maintaining a clean and safe stockroom Receiving and unpacking deliveries inspecting items for damage placing merchandise on the shop floor Communicating with the shopfloor for customer requests Picking items from the stockroom to be sent up to the shopfloor



● housekeeper

Hershesons | Jun 2022 - Aug 2022

ABOUT THE ROLE ensuring the salon was kept to a high standard for opening ensuring I kept on to of washing drying and folding the gowns ensuring all the towels were washed folded and organised in the correct categories ensuring the client toilets were regularly checked ensuring all the hair products were fully stocked 2022

Education & Training

2022 - 2024

● Fashion Retail Academy

L3 Extended Diploma in Fashion design,

2017 - 2022

● Harris Academy

GCSES,