



# Laiba Qureshi

Retail Sales Assistant

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## Languages

English

## **About**

With a strong background in retail sales at Reiss, I thrive in high-energy settings and deliver top-notch customer service. Skilled in managing transactions, enhancing store presentation, and handling large customer flow, I'm highly adaptable and dedicated to offering personalised assistance.

#### **BRANDS WORKED WITH**

Chipotle

Private Job

Reiss

# Experience

#### Carer

| Nov 2023 - Now

- Assist with daily activities: Personal hygiene, dressing, and mobility support.
- Provide emotional support and companionship.
- Administer medications and monitor health conditions.
- Prepare meals and assist with dietary needs.
- Ensure a safe and clean environment for the individual.
- Assist with medical appointments and follow care plans.
- Maintain documentation and communicate with healthcare professionals.
- Foster a positive and respectful relationship with those under care.
- Be responsive to individual needs and adapt care accordingly.
- Stay updated on relevant training and certifications.



#### retail sales assistant

Reiss | Mar 2023 - Oct 2023

. Sold items by engaging customers, demonstrating products and answering questions. . Supported shop operations by helping management, meeting personal targets and upholding policies. . Cleaned and maintained the shop floor to improve presentation and customer experience. . resolved complaints with reasonable solutions to avoid escalation and satisfy customers. . Greeted customers for signs of potential theft to protect the store from losses. . Received and organized merchandise daily to help maintain shop stock. . Advised customers about available products matching stated desires. . Worked quickly to handle high flow of customers needing assistance. . Operated registers and payment processing systems, facilitating transactions. . checked and updated price tags with current prices and discounts.



### Food server

Chipotle | Jun 2022 - Mar 2023

. Packaged and managed (50+) takeaway orders nightly using deliveroo takeaway app. . Helped kitchen staf during peak periods.

# **Education & Training**

2023

## Sir George Monoux

Gcse/A levels-science,