

# Andra Rosca

Really hard-working and motivated student willing to gain more experiences.

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## Languages

Spanish (Basic)

English (Fluent)

Romanian (Fluent)

## About

I bring strong customer service skills from hospitality roles to retail, creating welcoming environments and ensuring high guest satisfaction. Fluent in English and Romanian, I am adaptable and ready to excel in fast-paced retail settings with a focus on client advising and product setup.

BRANDS WORKED WITH

Premier Inn Hotel

Perfect Café

## Experience

### ● Hotel waitress

Premier Inn Hotel | Mar 2024 - May 2024

- Followed health and hygiene standards when handling food and cleaning restaurants.
- Prepared tables for guests and reset tables between customers.
- Maintained excellent guest satisfaction by providing attentive, proactive and helpful service.
- Delivered food and drinks from kitchen to respective tables to meet timely expectations.
- Assisted kitchen staff with food prep, dishwashing and plating food.

### ● Waitress

Perfect Café | Oct 2022 - Dec 2022

- Warmly greeted guests upon arrival to create welcoming atmosphere.
- Cleaned and set tables quickly after customers left to maximise restaurant capacity.
- Prepared tables for guests and reset tables between customers.
- Provided friendly, courteous service, maximising positive customer satisfaction ratings.
- Served high volumes of guests in fast-paced service environments with exceptional customer care.

## Education & Training

2022 - 2024

### ● Saint Francis Xavier sixth form College

Business,,