

Uthman Uddin

Construction Management
University Student - Sales associate

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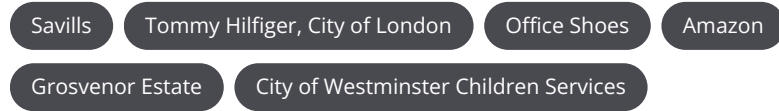
Languages

English

About

Experienced retail professional with roles at Tommy Hilfiger and Office Shoes. Proficient in customer service, sales, merchandising, and team collaboration. Proven track record of exceeding targets and enhancing the shopping experience in dynamic retail environments.

BRANDS WORKED WITH



Experience



● Intern

Savills | Apr 2024 - Apr 2024

- Selected from 1,000 applicants as one of fifteen interns for a prestigious insight program.
- I explored the retail sector, focusing on commercial leasing and the broader commercial property sector.
- visiting exciting sites, enhancing my understanding of property management and commercial leasing.
- Collaboration with Mentors and other like-minded interns.

● Sales Associate

Tommy Hilfiger, City of London | Sep 2023 - Now

- Meet and exceed monthly sales targets through exceptional customer service and fashion knowledge.
- Greet customers warmly, offering personalised styling advice and product recommendations.
- Manage merchandising, inventory, and visual presentation to maintain a compelling sales environment.
- Collaborate with team members to implement new initiatives, improving customer experience and operational efficiency.



● Sales Associate

Office Shoes | Nov 2022 - Oct 2023

- Achieved consistent sales targets by delivering outstanding customer service and product knowledge.
- Effectively handled challenging customer situations, resolving issues promptly and professionally.
- Collaborated seamlessly with team members to ensure a positive customer shopping experience.



● Sortation Operator

Amazon | Jul 2022 - Sep 2022

- Successfully managed sorting and distribution of packages, improving operational efficiency.
- Thrived under pressure during peak seasons, maintaining composure while handling high volumes of packages.
- Exceeded daily targets and deadlines, showcasing a solid work ethic and time management abilities.
- Enhanced teamwork and communication skills while working alongside colleagues in a demanding warehouse environment.



● Building Surveying Apprentice

Grosvenor Estate | Feb 2022 - Sep 2023

- precision in documentation.
- Analysed survey data, interpreted maps and plans, and translated complex information into actionable insights.
- Effectively communicated findings in meetings with internal teams and clients, demonstrating clear and persuasive presentation skills.

- Collaborated with construction specialists, including project managers and engineers, to estimate project timelines and resource requirements.

- **Administrator Assistant**

City of Westminster Children Services | Dec 2019 - Feb 2020

- Gained valuable experience in administrative tasks, including data management and teamwork.
- Developed excellent time management and communication skills in a professional environment.

Education & Training

2020 - 2022 ● **Valentines High School**

A-levels,,

2015 - 2020 ● **Valentines High School**

GCSEs,,