



Saidat Adisa

Retail Shop Assistant

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Languages

English

About

I thrive in fast-paced retail environments, bringing a strong background in client support and operations management. Experienced across high street to luxury sectors, I excel in customer service, inventory control, and ensuring an exceptional shopping experience in diverse settings. Fluent in basic English with a passion for womenswear.

BRANDS WORKED WITH

- Burger King
- CREATE Fertility
- Greycoat Lumleys
- Nelbro Care
- Reed
- Spinach & Agushi

Experience

● CLINICAL BUSINESS PARTNER

Reed | Feb 2024 - Feb 2024

- Overview and manage clinical bank workers for the Imperial NHS Trust.
- Triage, escalate and manage concerns about bank workers in a timely fashion, ensuring the Trust care values are upheld and any necessary restrictions are put into place.
- Reviewing nurse appraisals as well as completing weekly fill and accounts reports.



● PATIENT SUPPORT ADVISOR

CREATE Fertility | May 2023 - Feb 2024

- Admin role working with patient queries and providing accurate general information in a professional and timely manner. Involved in booking key appointments as well as overall diary management.
- Working alongside medical and fertility specialists to ensure patients are well catered to throughout their IVF journey.

● MENTAL HEALTH SUPPORT OFFICER

Nelbro Care | Jun 2018 - Jan 2021

- Improved service users with severe behavioural disabilities independence and overall skills set enabling them to require less supervision
- Undertook key work sessions, filing systems, daily logs, basic medicine administration and general house upkeep.

Education & Training

2017 - 2021 ● **University of Bradford**
Clinical Sciences,,

2015 - 2017 ● **Skinner's Academy**
A Levels,,

2011 - 2015 ● **Skinner's Academy**
GCSE,,