



Raqiya Hashi

Sales Associate

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Languages

English (Fluent)

Somali (Native)

About

With extensive retail experience at H.Samuel and Co-op Food, I excel in customer engagement, upselling, and teamwork. I'm adaptable, quick to learn, and thrive on creating a positive work environment while driving sales and customer satisfaction.

BRANDS WORKED WITH

- H.Samuel
- Co-op Food
- ZARA

Experience



● Sale Associate

H.Samuel | Jul 2024 - Aug 2024

- Explained products' benefits and value, engaging customers in new items to increase number of sales.
- Supplied clients with beneficial guidance to boost sales and establish a trustworthy communication with them.
- Promoted special offers and loyalty programme with upselling skills.

● Team Member

Co-op Food | Mar 2024 - Jun 2024

- Ensuring that everything runs well and cultivating excellent customer relationships by providing helpful, friendly and attentive service.
- Worked collaboratively to complete daily operational tasks.
- Addressing and resolving complex customer complaints to ensure their demands are met and leave satisfied which will gain their loyalty.
- Drove team success by completing allocated tasks quickly and accurately.