



Ashantay-Alice Adams

Sales Assistant

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Languages

English


About

I am a hardworking, motivated, and reliable individual who is eager to learn new skills and build my career. I have good interpersonal and communication skills. I am flexible, organised and enjoy working on my own as well as part of a team. I enjoy working towards targets and thrive in a challenging and busy environment where I can use my resourcefulness to deliver consistent results. My experience in customer service has taught me excellent customer care skills and I am very committed to delivering a highly professional service. I am currently proactively looking for employment as a receptionist or salon assistant. I am flexible with hours and location, and I am available to start immediately.

BRANDS WORKED WITH

- Accesorize, King's Cross St Pancras Station
- FOOTASYLUM
- Greggs, King's Cross St Pancras Station
- Kamsons Pharmacy
- The Hospitality Company
- TONI & GUY
- Urbiana Jewellery
- Winter Wonderland

Experience

- Sales Assistant**
 Accesorize, King's Cross St Pancras Station | Aug 2023 - Nov 2023
 - Greet customers
 - Serve customers at the till
 - Take cash and card payments!
 - Restock as much as possible! Take care of deliveries
- Waitress**
 Greggs, King's Cross St Pancras Station | Aug 2022 - Jul 2023
 - Greet customers
 - Operate the till
 - Take cash and card payments
 - Busy work place so need to be speedy and efficiently when working as cues build up quick
 - Keep all the tables clean and tidy when possible
 - Restock as much as possible
- Sales Assistant**
 Urbiana Jewellery | Feb 2022 - Jul 2022
 - Greeting customers
 - Providing excellent customer service to multiple customers simultaneously
 - Ensuring the shop floor is always tidy
 - Restocking items
 - Operating the till
- 
Bar Staff
 Winter Wonderland | Nov 2021 - Jan 2022
 - Fast speedy service when making drinks and if possible try to do multiple orders at once if you can
 - Keep the bar clean as much as possible
 - Taking cash and card payments
- 
Breakfast Waitress
 The Hospitality Company | Feb 2021 - Dec 2021
 - Serving the guests breakfast and drinks
 - Cleaned tables and prepared tables for the next guests
 - Washing up and putting plates and cutlery in the dishwasher

- Promptly and proactively restocking all essentials such as paper towels, spreads and drinks



● Christmas Sales Assistant

FOOTASYLUM | Oct 2019 - Feb 2020

- Greeting customers on the shop floor
- Addressing enquiries from customers and always providing friendly and efficient customer service
- Overseeing the changing rooms and serving customers
- Advising on sizing, prices and showing the customers to the fitting room
- Ensuring the stock room and shop floor are always tidy
- Folding and hanging items according to the high merchandising standards, and ensuring tags and prices are visible on items
- Helping the management team with manual handling and any other duties as required



● Volunteer Pharmacy Assistant

Kamsons Pharmacy | Apr 2017

- Preparing the prescriptions
- Serving customers on the tills
- Ensuring the pharmacy was always kept clean and tidy
- Receiving deliveries and putting new stock out on the shop floor



● Volunteer Hairdressers

TONI & GUY | Apr 2017

- Efficiently organising and cleaning the salon throughout the shift
- Maintaining electronic data and filing systems

Education & Training

- 2022 - 2023 ● **University of Greenwich**
Undergraduate, Criminology and Criminal Justice,
- 2020 - 2022 ● **City and Islington College**
BTEC Level 3 in Public Services and GCSE Maths,
- 2019 - 2020 ● **City and Islington College**
BTEC Level 2 in Public Services,
- 2014 - 2019 ● **Bishop Challoner Catholic Federation of Schools**
GCSEs,