



Irwin Kainth

Sales & Marketing Customer Service

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Languages

Hindi

English

Punjabi

About

With a background in sales and client servicing, I excel at understanding customer needs and providing tailored solutions. My experience includes managing Google Ads accounts and maintaining strong client relations, Client Acquisition, Client Retention, and complaint handling, I thrive in dynamic retail environments.

BRANDS WORKED WITH



Experience



Analyst

Accenture | Jan 2022 - Aug 2023

Company Description Worked in Accenture as Analyst Inside Sales for Client namely

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- Google India. Responsible for the Google Ads account of Indian Market. Client Relationship, Retention and Servicing. Effectively fixed meeting with Clients on Google Meet (Gmeet) and provide relevant solution for their ad account. Optimizing the performance of Google Ad accounts. Follow up with clients on a regular basis. Achieve the Target & Revenue

on monthly, quarterly basis. Get regular update on product training as

Education & Training

2023 - 2023 Oxford Brookes University

Msc in Digital Marketing,

2004 - 2007 Guru Nanak Dev University

Bachelor of Business Administration,

and when required related to the process.

2003 - 2004 Air Force Senior Secondary School

Higher Secondary School Certificate,

2001 - 2002 Air Force Senior Secondary School

School Certificate,