



# Sephora Kargbo

Friendly, approachable, and eager to learn.

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## Languages

- English (Fluent)
- Dutch (Native)
- French (Work Proficiency)

## About

Thriving under pressure with excellent teamwork skills, I bring top-notch customer service and adaptability from my experience at House of CB. Proficient in managing high-paced environments, ensuring customer satisfaction and maintaining standards. Fluent in Dutch, English and French ready for dynamic retail challenges.

### BRANDS WORKED WITH

- AA guestrooms
- McDONALD'S LTD
- House of CB

## Experience

### ● crew member

McDONALD'S LTD | May 2022 - Feb 2024

During this time period, I was working at Mcdonald's Ltd as a crew member. Whilst working there I learned new skills which include working under pressure, communicating with colleagues whilst under pressure, and knowing the proper protocols when dealing with certain scenarios. Whilst working at Mcdonalds I had to reinforce my skills in being able to operate within a team as that is what contributes to the final service we can provide customers with. The reason for my short time at Mcdonald's is the fact that I needed to focus on my education during that time period.



### ● Sales associate

House of CB | Jul 2024 - Now

I currently work at a House of CB concession store within Selfridges &co. Due to our recent move within the store ,our population of customers throughout the day has increased drastically. This had led to me learn how to adapt quickly to a different and fast paced environment. Therefore, I believe that i'll be able to handle any challenges thrown at me in any luxury retail company. Due to the experience I gained at House of CB I can say that I'm able to give customers off all backgrounds,service of a high standard, and I always go the extra mile to meet customers needs. I also learned how to diligently make sure the shop floor was in good condition.