Nagad Hussein

Sales Associate

Languages

English (Fluent)

Somali (Native)

About

As a committed team member, I've thrived in customer-focused roles like my sales associate position at H&M Richmond. Fluent in basic English and proficient with Microsoft tools, I excel in resolving customer queries whilst maintaining high-quality standards, even under pressure.

BRANDS WORKED WITH

Harlington School   H&M Richmond   Host Carluccios

Experience

host

Host Carluccios | Oct 2022 - Aug 2023

I Resolved guest and employee complaints, maintaining customer satisfaction and workforce effectiveness as well as providing guests with menus and recommended specials.I Assigned guests to specific tables or waiting reception and applied best practices to maintain quality standards and encourage fruitful dining experience

temporary

Harlington School | Sep 2022 - Sep 2022

TOUR GUIDE I had a role in guiding multiple parents and their children(year 6 students)around the school explaining what to expect and all the opportunities they will face from being at Harlington. Alongside that I was persistently answering general questions that was put forward and ease any nerves about starting at the school. I thoroughly enjoyed this experience as it was the start of improving and developing my individual skill sets as a whole

Sales Associate

H&M Richmond | Sep 2021 - Nov 2021

While working at h&m richmond i learned how to take on new responsibilities as well as learning new skills. This helped me to meet customer expectations on direct service therefore supporting the store to achieve excellent customer experience Volunteer Worker

Education & Training

2022   **Harlington School**

Ethics,,