



Mohammed Muhaymin

Passionate, self driven individual with diverse experience in hospitality and luxury retail. Focused on driving sales.

[View profile on Dweet](#)

Links

[LinkedIn](#)

Languages

Bengali

English

About

With expertise in luxury retail and hospitality, I thrive in delivering exceptional customer service and sales at esteemed locations like Harrods. Skilled in product knowledge, transaction efficiency, and building customer loyalty, I adapt seamlessly to fast-paced environments, ensuring high presentation standards and fostering repeat business.

BRANDS WORKED WITH

Blackstone service

FOOTASYLUM

Harrods

Jamz Detailz

Experience



● Sales Associate

Harrods | Sep 2023 - Dec 2023

Demonstrated extensive knowledge of artisan pastries, effectively communicating their qualities to customers.

Upheld high standards of presentation and hygiene, enhancing the Patisserie Counters ambience.

Proficiently operated point of sale systems, ensuring accurate and efficient transactions.

Collaborated with culinary team to optimise product placement

Boosting sales of featured items.

Fostered strong relationships with repeat clientele through personalised service, enhancing customer satisfaction and loyalty



● Sales assistant

FOOTASYLUM | Nov 2022 - Jan 2023

Responsible for controlling stock merchandise, operating checkouts and working with team members effectively to complete daily duties as efficiently as possible

Maintaining a good speed with the cash register at the checkout during busy periods

Recognised as a highly adaptable all rounder therefore occasionally placed with sole responsibility to manage an entire department

Highly fast paced role tackling multiple workloads, whilst maintaining high customer service standards

Team working to ensure product deliveries are done on time

● Catering staff member

Blackstone service | Nov 2021 - Sep 2022

Learnt the ability to work severely under pressure whilst maintaining exceptional work standards

Communicated effectively with customers, kitchen staff and management

Grasped the ability to listen actively, ask clarifying questions and convey orders in a clear and concise manner

Resolving customer complaints and handling difficult situations with professionalism

Developed sales skills such as suggestive selling, up-selling and cross-selling

● Vehicle detailer

Jamz Detailz | Jan 2022 - Jul 2022

Valeting and detailing customer vehicles

Assisted co worker with social media posts

Detailed 10 cars a day on average

Education & Training

2021

- Eastbrook School
GCSEs,,,