



# Marvin Herschel

Warehouse/retail

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## Languages

English (Fluent)

## About

I have extensive customer service experience, excelling in client interaction and hospitality. My skills include greeting customers, upselling, handling complaints, and managing stock control. I thrive in dynamic retail environments and am passionate about delivering excellent service.

### BRANDS WORKED WITH

Ballerz Bluewater Shopping Centre

Wincanton IKEA warehouse

DPD Warehouse

Amazon Warehouse LCY3

## Experience

### ● Front of house/Barista/Host

Ballerz Bluewater Shopping Centre | May 2024 - Now

The role consists of:

- Meet and greet customers and tour the building
- Serve food and drinks providing excellent customer service
- Hosting birthday parties held at Ballerz and football matches.

### ● time transport warehouse

Wincanton IKEA warehouse | May 2023 - Jul 2023

The role consisted of:

- Loading and unloading
- Labelling
- Counterbalance forklift
- Heavy lifting

### ● time

DPD Warehouse | Jul 2022 - May 2023

This role consisted of:

- Loading and unloading
- Heavy lifting
- Using scanner to distribute the orders and dispatch

### ● time warehouse

Amazon Warehouse LCY3 | Aug 2021 - Jun 2022

operative This role consisted of:

- Stowing
- Picking and packing customer orders
- Receiving items and labelling
- Counterbalance forklifting
- Heavy lifting

## Education & Training

2019 - 2022

### ● Dartford FC Academy

SCL Education & Training,