



Zuhaira Ayshath

Sales Assistant

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Languages

English

About

With two years of experience at Hamleys and Primark, I specialise in enhancing customer experiences through exceptional service and product knowledge. My adaptability and teamwork skills make me a valuable addition to any retail setting, proficient in sales targets and store maintenance.

BRANDS WORKED WITH

- Hamleys Toy Store
- Primark
- Tracsis plc

Experience



● Team member

Tracsis plc | Jan 2024 - Now

Data and survey collection based in railways. Communications openly with customers travelling in order to understand ticket usage and journey purposes

● [Sales Assistant]

Hamleys Toy Store | Jul 2021 - Jul 2022

Engaged with customers in a friendly and helpful manner, providing exceptional customer service. Assisted customers in locating and selecting toys, providing product information, and addressing their needs and questions. Maintained the store's appearance by ensuring displays were well-organized, visually appealing, and fully stocked. Operated cash registers, processed transactions accurately, and handled customer payments efficiently. Actively contributed to meeting sales targets and upselling products to maximize sales revenue. Stayed updated on the latest toy trends and product knowledge to provide informed recommendations to customers.



● [Sales Assistant]

Primark | Jan 2021 - Jun 2021

Customer Service: Provided excellent customer service, assisting customers with product inquiries, finding sizes, and ensuring a positive shopping experience. Cash Handling: Accurately process transactions, handle cash, and ensure the cash register is balanced at the end of the shift. Fitting Room Support: Assist customers in the fitting rooms, maintain cleanliness, and control the flow of clothing items. Store Maintenance: Maintain store appearance by restocking shelves, organizing clothing racks, and ensuring a neat and organized shopping environment. Received Outstanding Customer Feedback: Received positive customer feedback and commendations for exceptional service, further enhancing the store's reputation. Team Player: Collaborated effectively with team members, contributing to a positive and productive work environment, and helping train inexperienced staff members.

Education & Training

● Bsix Sixth Form College

Master of Health Science,