



Fardosa Abikar

Team Member

[View profile on Dweet](#)

Languages

English (Fluent)

Somali (Fluent)

About

I am experienced in customer service with a focus on efficiency, hygiene, and up-selling. Skilled in managing deliveries, front desk duties, and training staff. Flexible and adaptable to various retail environments. Holder of Level 2 Food and Hygiene certificate.

BRANDS WORKED WITH

Flip Out

Warehouse

Experience



● Team Member

Flip Out | Jun 2023 - Mar 2024

Café

- Dealing effectively with deliveries and shipments
- Ensured orders given on time to customers
- Priorities the needs of the customer and to standards of the customer
- Adapted to tasks and answered customers' needs efficiently
- Sustained perfect hygiene, both for the kitchen and the team
- Kept an eye on stock rotation and product expiration dates
- Achieved Level 2 Food and Hygiene certificate

Reception

- Welcoming and greeting all visitors, Booking visitors in/out for sessions
- Managing the Front Reception for a smooth service, keeping cleanliness of the front desk
- Covering for other receptionists for sickness and annual leave
- Consistent restocking equipment
- Upselling and advertising Membership services
- Handpicked to train new receptionists on all company's protocol



● Picker and Packer

Warehouse | Mar 2021 - Jun 2021

- Reminding visitors of safety and protocol in the arena
 - Adhering to health and safety guidelines and ensuring all areas are safe
 - Liaising with a trained first aider if a visitor should fall ill or have an accident and completing all the necessary paperwork
- WAREHOUSE WORKER London Picker and Packer March 2021 - June 2021
- Answered all telephone queries promptly
 - Processed returns and exchanges for goods
 - Managed a detailed log of products shipped, couriers and deliveries
 - Maintained communication by showing positivity and cooperation with staff

Education & Training

2021 - 2023

● The Crest Academy

A-Levels,

2016 - 2021

● Alperton Community School

GCSEs,

● Alperton Community School

GCSEs,