



Jethro Fololo

Customer service supervisor

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Languages

French

English

About

Bringing seasoned experience from Tesco and Primark, I excel in customer service, management supervision, and till operations. Fluent in English with basic French, I thrive in fast-paced retail settings, adept at enhancing customer interactions across various departments including bread and cake.

BRANDS WORKED WITH

Crystal Palace Football Club

PRIMARK, TOOTING

Tesco Superstore Southwark

Experience

Till Operator/Self Check Outs

Tesco Superstore Southwark | May 2022 - Now Trained on everything, I've been for 2 years

Supervisor

PRIMARK, TOOTING | Aug 2022 - Feb 2024 Apr 2022 - Aug 2022

Customer Assistant

PRIMARK, TOOTING | May 2021 - Apr 2022

Customer Assistant

Crystal Palace Football Club | Jul 2019 - Jun 2020

Note: Additional experience includes volunteering at Balham Children's Center and NCS, with a certificate from the Prime Minister for community contributions.

Additional Responsibilities Bread and Cake Department (5 months): Handling deliveries, product management, and customer service.

Education & Training

South Bank University of London

Studying Electrical and Electronic Engineering,

St Marks Academy

5 GCSEs (Grades A-C),,

Coulsdon Sixth Form College

Computer Science Extended Certificate, Business Studies,