



# Fatma Nur

Waiter

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## Languages

English

## About

Experienced and customer-oriented event waiter with a positive attitude and excellent communication skills seeking to join a dynamic team and contribute to the success of the establishment.

### BRANDS WORKED WITH

The Standard Hotel

## Experience



### ● Waiter

The Standard Hotel | Aug 2021 - Sep 2023

- Provided excellent customer service and ensured guests' satisfaction resulting positive feedback.
- Welcomed guests and assisted with menu selection resulting in majority of guests ordering main course.
- Delivered food accurately and promptly to customers food being served on time.
- Assisted with table cleaning and clearing, set tables with dishes, glasses, and cutlery resulting in 100% customer satisfaction.
- Collaborated with chefs and kitchen staff to ensure timely and accurate delivery of food resulting in accuracy of food orders.
- Maintained a clean and organised work area resulting in 100% compliance with health and safety regulations.

## Education & Training

2016 - 2021

### ● Regent High School

GCSE,