



Alex Lewis

My last position was working at McDonald's as a crew member

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Languages

English

About

With a rich background in fast-paced customer service roles at McDonald's and Clacton Pavilion Fun Park, I excel in dynamic retail environments. My adaptability, organisational skills, and commitment to excellent client care make me an asset for any temporary retail position.

BRANDS WORKED WITH

Clacton Pavilion Fun Park

McDonald's

Red Rock Property Management

Experience



CREW MEMBER

McDonald's | Feb 2022 - Now

- Providing customer service to customers when they collect their order, or if there is any issues that take place.
- Taking part in cleaning after the store closes, with either the equipment used during the day or the lobby.
- Stock inventory and keeping track of the waste that is made during the day/evening.
- Achieved excellent customer service by greeting customers and meeting quality expectations.
- Flexibly took on various roles to support workflow.
- Prepared products following restaurant portion and presentation standards.
- Served high volumes of guests in fast-paced service environments with exceptional customer care.



ADMIN

Red Rock Property Management | Oct 2021 - Dec 2021

- Liaising with customers, working with various teams - property management and accounts team, Dealing with Invoices, ensuring relevant payments made and filing
- Updating records both electronically and manually.

RIDE ATTENDANT

Clacton Pavilion Fun Park | Mar 2021 - Sep 2021

- Working with members of the public ensuring good customer service, using excellent customer service skills to ensure customer health and safety always
- Adhering to Health and safety regulations always as operating the rides
- Having excellent communication skills with customers and colleagues
- Staff Training, Customer Support always
- Good organisational skills ensuring good practice and procedures always adhered to.

Education & Training

2024

- **RSA Enterprise And Sigma Sixth Tending**
Sixth Form,