



# Ana Blazevic

Fashion sales advisor | Training assitant | ESL tutor | Host

Belgrade, Serbia

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## Languages

Italian

Spanish

English

Croatian

## About

As a skilled Front Desk Hostess and ESL Teacher, I possess several years of experience in customer service and education. With excellent communication skills and a passion for helping others, I have developed a reputation for providing exceptional service to guests and students alike. Proactive and detail-oriented, I am capable of multitasking in a fast-paced environment while ensuring that the needs of all clients are met efficiently and effectively. As an ESL Teacher, I approach teaching with patience and understanding, using my experience to create engaging and dynamic lessons that cater to the unique learning styles of each student. Overall, I am a driven and dedicated professional who is committed to exceeding expectations and delivering first class service.

### BRANDS WORKED WITH

Bvlgari Yacht Club, Bvlgari Hotel and Residence

WFC Holding

## Experience



### ● Head Hostess

WFC Holding | Mar 2022 - Dec 2022

March, 2022 - December, 2022 WFC Holding Creating schedules and duties for future hostess. Greeting customers as they enter a restaurant , taking their reservations or put them on the waiting list,give the menu and show them to their seat. Handling phone calls and queries. Abu Dhabi, UAE

### ● Hostess

Bvlgari Yacht Club, Bvlgari Hotel and Residence | Aug 2021 - Feb 2022

Greeting customers as they enter a restaurant , taking their reservations or put them on the waiting list,give the menu and show them to their seat. Handling phone calls and queries. Dubai, UAE

### ● ESL teacher

| Feb 2019 - Apr 2020

Scholastic Provided one-on-one or small group tutoring sessions in English as a second language.Developed customized lesson plans and activities to meet the specific needs of students.Implemented various teaching techniques to promote language fluency, such as reading comprehension, pronunciation, and grammar.Utilized online and offline resources, including textbooks, videos, and audio resources, to reinforce language skills.Conducted assessments and provided constructive feedback to students to improve their language proficiency.Worked closely with other tutors and administrators to develop and implement effective tutoring programs. Shanghai,China

## Education & Training

### ● City University Of London

Bachelor of English Philology,