Saufhyah Deare

Creative individual who enjoys coming up with new ways of doing things, modelling and Art peak my interest the most.

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Languages

English

About

I am a student looking for a part time job to go along with my studies. I am passionate and focused individual who is good with adults and children. I thrive on a challenge and work well in a group setting. I have a big personality and a big desire to be an asset to any team. I am currently seeking an opportunity where I can utilize my skills and develop new ones within a Customer Focused position.

BRANDS WORKED WITH

Harry Hitchcock Ltd, Chelsea fc   Harvester   Premier Inn   Superdrug

Wilko Ltd

Experience

- Sales

Harry Hitchcock Ltd, Chelsea fc | Sep 2021 - Now

• Assisted an average of 300 customers per day.
• Providing efficient customer service, keeping conversation light and friendly.

shop floor assistant

Wilko Ltd | Aug 2022 - Oct 2023

• Assisting customers face to face with their enquiries on products and processes.
• managing stock inventory.
• Dealing with complaints and escalating to the appropriate managers.
• Handling payments and balancing till at the end of the day.

housekeeping

Premier Inn | Dec 2021 - Apr 2022

• Identifying customers' needs, clarify information
• Assisting customers face to face and over the telephone with a range of queries I.e bookings, housekeeping etc.
• Deal with complaints and escalate to appropriate managers.

Front of house

Harvester | Mar 2021 - Jan 2022

• Serving customers, taking orders, getting them seated
• Ensuring cleanliness and organization in public areas
• Handling customer inquiries and resolving issues.

Sales assistant front of house

Superdrug | Mar 2020 - Mar 2020

Work experience March 2020
• finding or selecting items and providing recommendations.
• Maintaining an attractive merchandise display.
• Providing attentive customer service.

Education & Training

2016 - 2021   **Northolt High School**

Maths-5 Art -5,