

Srishti Kumar

Retail Sales Associate

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Languages

English

About

With experience at Forever 21 and Lifestyle, I've developed strong skills in customer service, sales, and stock management. Proficient in fast-paced environments, I excel in teamwork and have basic English proficiency to serve diverse clientele.

BRANDS WORKED WITH

Forever 21

Lifestyle

SHREE SIDHIVINAYAK TEMPLE

Experience



● Team Member

Forever 21 | Sep 2022 - Nov 2022

- Assisted customers in selecting merchandise and provided product information and recommendations.
- Maintained a neat and organized store environment by arranging merchandise, replenishing stock, and ensuring proper product presentation.
- Operated the cash register and processed transactions accurately and efficiently.
- Addressed customer inquiries, concerns, and complaints with professionalism and courtesy, ensuring a positive shopping experience.
- Collaborated with team members to achieve sales targets and meet store objectives.

● Retail Sales Associate

Lifestyle | Mar 2022 - Aug 2022

- Provided exceptional customer service by assisting customers in finding products, answering queries, and offering recommendations.
- Ensured the cleanliness and organization of the store by performing regular cleaning tasks and maintaining the presentation of merchandise.
- Processed customer transactions efficiently and accurately, including handling payments and issuing receipts.
- Assisted in inventory management tasks such as restocking shelves and monitoring stock levels to meet customer demand.
- Collaborated with team members to achieve sales targets and enhance the overall shopping experience for customers.

● Temple Host

SHREE SIDHIVINAYAK TEMPLE | Jan 2022 - Feb 2022

- Organized and coordinated temple events, including scheduling, logistics, and vendor management.
- Promoted temple events through various channels such as social media, flyers, and newsletters.
- Ensured smooth execution of event programs and activities, coordinating with performers, speakers, and volunteers.
- Addressed issues and concerns during events, such as technical difficulties or emergencies, with professionalism and efficiency.
- Fostered a friendly and welcoming atmosphere, resolving customer complaints promptly to maintain guest satisfaction.

Education & Training

● Queen Mary University of London

Master of Science,