



Imira Toussena

Luxury Sales Assistant

[View profile on Dweet](#)

Languages

English

About

With a passion for luxury retail, I excel in customer service, styling, and makeup application. Experienced at The Fragrance Shop and Selfridges, I am adept in sales and cash operations, thriving in dynamic environments. Basic English proficiency enhances my versatility in serving diverse clients.

BRANDS WORKED WITH

- The fragrance shop, Shepherd's Bush London
- The Ivy Richmond
- Selfridges

Experience

● Sales assistant

The fragrance shop, Shepherd's Bush London | Apr 2022 - Dec 2022

Key roles and responsibilities:

- Promote monthly trending perfumes.
- Upsell the most popular fragrances.
- Pack customers online orders.
- Operating smart cash till duties



● Luxury beauty Sales assistant, Fashion Retail Assistant

Selfridges | Feb 2022 - Dec 2023

- Assisting customers with the correct help needed
- Doing makeup for clients who booked in
- Styling clients once they have picked the items they desire.
- Operating smart cash till duties Foxtons Head Office Chiswick Park New Business Consultant
- Team Leader of New Business
- Work closely with Premier Landlords and Solicitors Regarding Property Enquires
- High Quality Customer Service with Clients
- Good Communication Skills with all clients
- Help Clients Find the Right Property To be referred to a Agent

● front of house, team member

The Ivy Richmond | Oct 2021 - Jan 2022

Key roles and responsibilities:

- greet customers.
- Identifying and supporting the needs of customers
- Customer order and service duties
- Operating Smart Cash till duties

Education & Training

2019 - 2024

● Blackpool Sixth Form College

Awards in Care, Health and Education (CACHE) Level 3 Certificate in Understanding Mental Health,