



# Hamouday Bittar

Retail sales Assistant/ Stock room assistant

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## Links

[Instagram](#)

## Languages

English (Fluent)

Arabic (Basic)

## About

With hands-on experience as a sales assistant and brand ambassador, I excel in delivering attentive customer service and product knowledge. Skilled in merchandising and fostering loyal relationships, I thrive in high-paced retail environments, ensuring customer satisfaction across various product categories.

### BRANDS WORKED WITH

YBM Marketing Global

Office Shoes

Soho Bar Torquay

Nando's

## Experience

### ● Brand Ambassador

YBM Marketing Global | Jan 2024 - Now

As a brand ambassador, I embodied the values, personality, and image of the brand I was representing. Serving as the face of the brand, often appearing in advertisements, face-to-face sales, events, and promotional materials. I was also responsible for building brand awareness among their followers and target audience. I also served as a valuable source of feedback and insights for the brand. My interactions with consumers provided me with firsthand information about consumer preferences, market trends, and areas for improvement which I could then report back to the brand.

### ● Sales Assistant

Office Shoes | May 2023 - Oct 2023

Working as a customer assistant required me to greet customers and offer assistance with selecting merchandise. I always provided service with a smile, offering courteous, helpful advice to meet customer needs best. I created loyal, profitable customer relationships, asking open-ended questions to assess and cater to individual needs. I guaranteed high levels of customer satisfaction through product knowledge and attentive service. I made sure the store was aesthetically pleasing by arranging the shop floor to its original look.

### ● Temp Catering Staff

Soho Bar Torquay | Feb 2023 - Apr 2023

Employment as a porter taught me how to work effectively in a fast-working environment maintain a bright positive attitude and deliver exceptional customer service. I monitored each customer to ensure they were promptly taken care of when ordering to prevent service disruptions. Furthermore, I improved workflow between kitchen and service teams to optimise productivity. Working as a porter helped me master skills across various kitchen roles, providing support in alternative positions during staff absences. Also ensuring that dining areas are prepared exceptional presentation.

### ● Front of House Staff

Nando's | Apr 2022 - Nov 2022

Employment as a front-of-house assistant required me to help resolve enquiries from clients, vendors and the general public. I delivered front-of-house duties such as answering queries on the phone, operating tills as well as online orders. warmly and professionally. I increase revenue by engaging in generic conversations with customers as well as keeping the reception area clean and neat to give visitors a positive impression of the company. Furthermore, I have experience in working at the delivery counter, processing delivery orders and ensuring online orders were correct.



## Education & Training

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2020 - 2022 ● University of Greenwich  
Bachelor of Science,