

# **Asad Hussain**

Team Supervisor

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### Languages

English

### **About**

With a solid background in retail, I've honed my skills in inventory control, customer service and store maintenance across high-street to luxury environments. My flexibility and adaptability ensure optimal performance in dynamic settings, complemented by basic English proficiency.

#### **BRANDS WORKED WITH**

Chaiiwala Express (EG) -19

KFC- 239

Khanadams Estate Agents

# Experience

### Supervisor

Chaiiwala Express (EG) -19 | Jul 2022 - Nov 2023

- Solely managed all aspects of the cafe, from opening and closing procedures to overseeing daily operations.
- Maintained precise inventory control with regular stock checks and efficient restocking procedures to minimize waste.
- Ensured accurate cash handling, consistently balancing registers, and meticulously reconciling financial transactions.
- Prioritized cleanliness and upheld strict compliance with health codes and regulations to provide a safe and welcoming environment for customers.
- Successfully executed daily store opening and closing protocols, including secure cash management and comprehensive preparation for the next day's operations.
- Provided exceptional customer service, which extended beyond food service, catering to customers' needs, and ensuring a positive dining experience.
- Proficient in effectively training and developing teams to achieve optimal performance and success.

### Trainee Agent

Khanadams Estate Agents | Nov 2021 - Feb 2022

- Followed up leads and general inquiries daily via phone.
- Proficiently scheduled and managed property viewings and appointments.
- Skillfully handled client inquiries and phone calls, providing professional assistance.
- Actively scouted for new properties to expand the agency's portfolio.
- Assisted in onboarding new clients, explaining agency procedures and services.
- Conducted property viewings, showcasing available properties and
- answering questions.

#### Team member

KFC- 239 | Nov 2020 - Feb 2021

- maintaining a clean and sanitary restaurant
- Maintained excellent customer service and retention by delivering helpful, friendly, and efficient customer service.
- Always followed food hygiene and other safety regulations when handling food and cleaning restaurants
- Corrected issues efficiently by implementing managerial feedback, maintaining productivity goals.

# **Education & Training**

2022 - 2025 University of Westminster

BA Business management and accounting,

Waltham Forest College
BTEC Level 3 subsidiary diploma in business,

Lister Community School G4,