

# Tiwalola Alli

Sales Assistant

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## Languages

English

## About

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Productive employee with proven track record of successful project management and producing quality outcomes through leadership and team motivation. Works with clients to determine requirements and provide excellent service.

### BRANDS WORKED WITH

Fashion and extra

O'diapinnacle Enterprise

## Experience

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- **Sales Assistant**

O'diapinnacle Enterprise | Sep 2022 - Apr 2023

Cultivated excellent customer relationships by providing helpful, friendly and attentive service. Provided warm and friendly welcome to customers as they entered the store. Helped customers to select products best suited to their tastes, style and needs. Assisted customers with testing and selecting products suited to individual tastes, styles or needs. Accurately calculated sales prices and processed payments. Addressed and resolved complex customer complaints in calm, efficient and friendly manner. Provided helpful, attentive sales support to generate positive customer feedback. Boosted sales and improved customer satisfaction by providing attentive, personalised client services. Went extra mile to locate merchandise for customers by researching and calling associated retail branches. Received, processed and organised deliveries within tight deadlines.

- **Sales Assistant**

Fashion and extra | Sep 2021 - Jun 2022

Created welcoming environment by greeting customers in line with best store practices. Maintained, clean, presentable and stunning product displays by conducting routine visual merchandising tasks and deep cleans. Promptly and proactively replenished stock to improve product accessibility. Processed product returns to maximise customer satisfaction. Advised customers on optimal product selection to simplify purchasing decisions. Maintained up-to-date knowledge of current trends to offer customers expert product advice. Kept sufficient inventory supply and stock on shelves and in storerooms.

## Education & Training

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2022

- **The International Schol of Ibadan**

GCSEs,