



Anna Hencel

Store Director at Harrods

📍 Ebbfleet Valley, UK

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Links

[LinkedIn](#)

Languages

English (Fluent)

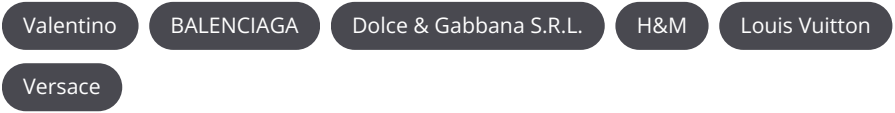
Polish (Native)

French (Basic)

About

Experienced and driven Store Director with over 15 years experience in Management, specifically overlooking 5 locations in Harrods. Dedicated and passionate about luxury experience, staff development and implementing strategies that leads teams to success.

BRANDS WORKED WITH



Experience



● Store Director in Harrods

BALENCIAGA | Nov 2022 - Apr 2023

Store Director in charge of 5 store locations in Harrods



● Store Director

Dolce & Gabbana S.R.L. | May 2021 - Nov 2022

Overseeing 4 Harrods locations: ACCS/ WRTW/ MRTW and JUNIOR as Store Director as well as stock team, ensuring all teams are supported in achieving company targets whilst delivering memorable client experience.



● Store Manager

Dolce & Gabbana S.R.L. | Oct 2019 - Apr 2021



● Store Deputy Director

Dolce & Gabbana S.R.L. | Jul 2019 - Oct 2019



● Manager

Louis Vuitton | Oct 2017 - Oct 2019



● Store Manager

Versace | Jun 2017 - Sep 2017

Dual site store manager of Versace Westfield White City & Versace Collection.



● Store Manager

Versace | Aug 2016 - Jun 2017

Store manager in biggest turnover Boutique in Europe in Bicester Village.



● Store manager

Versace | Dec 2014 - Jul 2016

Store manager of Versace Collection in Westfield, Ready to wear orientated boutique.



● Store Manager

H&M | Oct 2013 - Oct 2014

Store manager in 5 different stores across 8 years in the company , Opened 2 stores: Hammersmith full concept store and Wandsworth Kids store and also managed Kingston, Brent Cross and Croydon stores. Love the pace, the complexity of the role and responsibility of being a store manager. Enjoy retail throughout and I always stay focus and dedicated to achieve my goals.



- **Store Manager**
H&M | Sep 2012 - Sep 2013



- **Store Manager**
H&M | Mar 2012 - Aug 2012



- **Store Manager**
H&M | Feb 2011 - Mar 2012



- **Acting store manager**
H&M | Apr 2010 - Jan 2011



- **Floor Manager**
H&M | Apr 2008 - Apr 2010



- **Trainee floor manager**
H&M | May 2007 - Mar 2008



- **Client Advisor**
H&M | Oct 2006 - Apr 2007

Education & Training

- 2023 - 2023 ● **LinkedIn learning course**
Critical thinking and problem solving course , Business management
- 2023 - 2023 ● **LinkedIn learning course**
Communication foundation course ,
- 2022 - 2022 ● **Private provider**
Leadership course : 7 habits training , Business management