



Jaden Phillips

Sales Assistant

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Languages

English (Native)

About

Experienced customer care professional with roles at FOOTASYLUM and Cinema De Lux. Skilled in building rapport, serving diverse customers, and achieving sales targets. Passionate about delivering excellent retail service in dynamic environments.

BRANDS WORKED WITH



Experience

Honorary Student Psychologist

Early Intervention in Psychosis | Sep 2023 - Now

- Working with patients experience their first episode of psychosis.
- Working closely with Clinical and Counselling Psychologists, providing patients with seven core interventions (CBT, Family Therapy, Physical Health, Medication, Carer Support/ Education, Employment Support, and Wellbeing Support).
- A range of admin work – keeping the master psychology database up to date; keeping waiting lists up to date; managing a newsletter for service users and carers.
- National and internal audits.
- Completing outcome measures and psychology assessments on service users.
- Aid in facilitation of group sessions surroundings topics such as carers and their wellbeing and providing support to service users.



Brand Ambassador

Pod Staffing | Oct 2022 - Now

- Represents and advertises a company.
- Promotional campaigns.
- Generating brand awareness through word-of-mouth marketing.



Teaching Assistant

The Supply Room | Jun 2022 - Jun 2023

- Provided support one-to-one with SENCo students.
- Developed beneficial connections with pupils by actively helping them academically and behaviourally.
- Helping primary school children understand their emotions.



Customer Sales Assistant

FOOTASYLUM | Sep 2019 - Mar 2022

- Building a strong relationship with clients.
- Commercially aware from serving a diverse number of customers.
- Working with colleagues to accomplish joint targets.

Assistant Maintenance Engineer

Westbridge Wells | Sep 2019 - Oct 2021

- Performed and managed routine building maintenance tasks, including carpentry and electrical.
- Troubleshooting equipment, systems, and furniture for a company.

Customer Sales Assistant

Cinema De Lux | Jan 2019 - Dec 2019

- Conducting audits on new trainees.
- Trusted in cashing up the tills and making sure it is balanced.

- **Facilities Assistant**

BDO | Sep 2017 - Sep 2017

- Using computers for various applications, such as database management or word processing.
- Create, maintain, and enter information into databases to keep records up to date.
- Diary management – organising schedules for a team or senior staff members
- Creating and delivering reports containing security, maintenance, mail, cleaning, and catering.

Education & Training

2021 - 2025 ● **City, University of London**

Bachelor of Science, Psychology

2019 - 2021 ● **Cleeve Park Sixth Form**

A-level, National Extended Diploma in Applied Science, Sociology and Psychology

2013 - 2019 ● **Kingsdale foundation school**

15 GCSEs;