

Maram Mubarak

Sales Assistant

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Languages

English

About

Enthusiastic hardworking individual with dedication to deliver a memorable fantastic customer service. confident assertive and helpful

BRANDS WORKED WITH

- bateau store kings road
- Harvey Nichols
- London Court Hotel Kensington

Experience

● Sales assistant

bateau store kings road | Dec 2022 - Dec 2023

Responsible for ensuring that every customer has an exceptional experience in store Offer genuine, informed advice and influence customer decision making based on understanding of what they wanted exactly ,show friendly manner which will be used to build relationships with each customer and secure long term repeat business.

● Hotel Receptionist

London Court Hotel Kensington | Dec 2021 - Nov 2022

Duties:

Provide a welcoming and accommodating service to all guests, Perform check-in and check-out duties while maintaining a professional, helpful and friendly attitude, promoting the services and facilities available to guests within the hotel and maximise revenue by up selling current promotions. Liaising with other departments like housekeeping, reservation and maintenance Monitor room allocations and process invoices and payment.



● Fashion Sales Assistant

Harvey Nichols | Sep 2015 - Jul 2016

Responsible for ensuring that every customer has an exceptional experience in store Offer genuine, informed advice and influence customer decision making based on understanding of the products making and quality. show friendly manner which will be used to build relationships with each customer and secure long term repeat business.

Education & Training

2014 - 2015

● Chelsea College

NVQ Level 2 in Hairdressing,,