



Carlos Madera

European Operations Coordinator

London, UK

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Languages

English (Fluent)

Spanish (Native)

About

Retail professional with over 10 years of experience in luxury retail. I consider myself business driven, flexible and detail oriented with an interest in fashion, art and design.

BRANDS WORKED WITH

Armani Exchange - Westfield, White City W12

Chrome Hearts - Selfridges (Wonder Room)

Stuart Weitzman

Stuart Weitzman Flagship Store

Tapestry (Coach)

Experience

● Europe Retail Operations Coordinator

Tapestry (Coach | Aug 2020 - Now

Coordinator for 96 stores across 3 brands, present in 10 European countries:

- Project Management
- Logistics & delivery optimisation
- Back of House SOP for all three brands & Implementation of processes and procedures.
- Physical inventory counts
- Store capacities
- Back of house systems, standardisation, testing & deployment (Global)
- Internal auditing
- Health & Safety audits and monitoring
- Omni channel & virtual selling
- New store opening projects.
- Operational training
- Business updates & presentations
- Internal communications



● Europe Retail Operations Coordinator

Stuart Weitzman | Dec 2019 - Now

Coordinator for 20 stores present in 6 European countries

● Stock manager

Chrome Hearts - Selfridges (Wonder Room) | Feb 2014 - Nov 2016

● Stock Controller

Armani Exchange - Westfield, White City W12 | Feb 2012 - Aug 2013

● Stock & Operations Manager

Stuart Weitzman Flagship Store | Nov 2010 - Oct 2011

London, United Kingdom 12/2010 - 10/2011 - Madrid, Spain Sales Associate Alcampo - La Vaguada