



Jonathan Pierre

Supervisor

75017 Paris, France

[View profile on Dweet](#)

Links

[LinkedIn](#)

Languages

English (Fluent)

French (Native)

About

A detail orientated, conscientious and customer obsessed team player who always strives for growth and tenure.

I come with over 9 years of experience working in Luxury Retail with a wealth of knowledge and success that I am keen to share.

Through my years of experience, I have worked as a Sales Assistant through to Interim Assistant Manager, consistently achieving, delivering and exceeding year on year, company and personal targets and expectations.

BRANDS WORKED WITH

Giuseppe Zanotti Giuseppe Zanotti Design (flagship store)

Jimmy Choo Jimmy Choo (Flagship Store)

Louboutin Christian Louboutin Men's Harrods

Prada Shoe Heaven Harrods

Experience

● Client Adviser – Prada

Prada Shoe Heaven Harrods | Jan 2021 - Jan 2024

Providing an exceptional in store experience for customers across all departments Target and KPI Focus Dealing with complains and repairs Reporting against weekly/monthly/yearly budgets for Prada and Harrods Being part of trainings Harrods – Prada Till Reconciliation

● Senior supervisor

Louboutin Christian Louboutin Men's Harrods | Jan 2018 - Jan 2021

Providing an exceptional in store experience for customers Target and KPI focus Resolving customer complains promptly and successfully by instigating problems, developing solutions Attending and participating to Harrods manager meeting Managing the shop floor Participating the men's seasonal buy Brief the team every morning if opening the store Reporting against weekly/monthly/yearly budgets for Christian Louboutin and Harrods

● Supervisor / Men's specialist

Jimmy Choo Jimmy Choo (Flagship Store) | Jan 2017 - Jan 2018

Delegate work and give tasks to individuals to do making sure it has all been done correctly Ensuring that the buying team and area managers are getting weekly feedback on the men's business within the store building, devlopping and maintaining my own client database Participating and supporting the team in stock takes Take responsibility of designated category and maintain the high standards Worked close with the Retail coordinator to train Jimmy Choo employees on the Off-White women's collection

● Supervisor / Interim Assistant Manager

Giuseppe Zanotti Giuseppe Zanotti Design (flagship store) | Jan 2016 - Jan 2017

Providing an exceptional in store experience for customers Working with the General Manager to improve operations, sales and profitability Ensuring that all health and safety guideline and procedures are maintained and implemented Delegate work and give tasks to individuals to do Running professional campaigns to market the store Assisting customers with their questions, problems and complains Providing the team with a stimulating and supportive environment Being part of the training and development of staff Ensure all inventory and stock management system

are maintained accurately Helping with the buy to ensure the boutique receives the strongest shoes to suit our clients shopping in London

Education & Training

- **nicolas louis vauquelin**

baccalaureat, chimie