



# Zahra Yasmin Albu

Social media

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## Languages

English (Native)

## About

I am an adaptable retail professional with experience at Estée Lauder, skilled in customer service and market research. I excel under pressure and ensure precise task completion, bringing valuable insights to the shop floor environment.

### BRANDS WORKED WITH

The Estée Lauder Companies

UK Immigration Solutions Ltd

## Experience



### ● Marketing Intern

The Estée Lauder Companies | Aug 2023 - Aug 2023

During the summer period of 2023, I was applied for work experience with Estée Lauder Companies, specifically in the Marketing Team. I carried out on the field market research, assisted with packing samples ready to be presented to in store customers and produced a report on my findings relating to media presence. I was required to use both my verbal and written communication skills to demonstrate my research skills. Even though this was a short assignment I ensured that I worked to the best of my abilities, where I learnt a lot about the industry and media presence. I was praised by the Vice President, whom I was lucky to shadow, regarding my work ethics and attention to detail.

### ● Data Input/Customer Service/Social Media (P/T)

UK Immigration Solutions Ltd | Sep 2020 - Jul 2022

- Working part-time and full-time during the summer vacations, I carried out the following tasks:
- Data input information into immigration forms for the lawyers
- Liaise with clients to obtain personal information to insert into the forms
- Update the internal Web App and update all customers data
- Communicate with lawyers, external agents and clients
- Working online from home

## Education & Training

2024 - 2024

### ● Ashbourne College, High

A Level English Literature Psychology History Physics,

2021 - 2024

### ● Kensington Park School

GCSE,