



Angela Davis

luxury sales associate.

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Languages

English

About

Hello! i am 21 years old, i'm based in london i like long hours for shifts i'm very good at fast paced work as it makes the hours go by quick. i'm a very bubbly character , im confident and great at engaging

BRANDS WORKED WITH

- Amazon.com
- Call centre COVID-19 - HGS, Cordant Agency
- Cube
- Evri
- Excel Center
- Hospitality
- Hyatt hotel
- Marriott grovesner square hotel
- Rothschild Bank

Experience

● supervisor

Hospitality | Jan 2019 - Now

Responsibilities:

- Greeting clients and presenting oneself as an ambassador Hospitality and the ethos it stands for.
- Deputise for the F&B Supervisor.
- Event briefs for indeed flex casuals.
- To act as event support on larger catered events.
- Support the Managers with carrying out daily and weekly checks operational inspections.
- Operating and delivering small catered events autonomously.
- Answer guests questions about menu items, ingredients, and allergens.
- Maintains familiarity with menu items, plus wine and drinks information.

● Event Worker

Cube | Jan 2019 - Dec 2022

- 4 years plus experience
- Trained on Bar service
- Delivering / Handling drinks
- Delivering / Handling food
- Problem Solving
- Experience with high-end hotels, including The Shard with VIP attendees.

● call centre

Call centre COVID-19 - HGS, Cordant Agency | Jan 2021 - Feb 2022

- Trained on customer service
- Trained on inbound/outbound calls and referrals
- Trained on soft phones
- Trained to answer customer FAQ

● receptionist

Marriott grovesner square hotel | Sep 2019 - Jan 2020

- Carries 3 plates
- Wine waiter
- Food service
- Table set up
- Event management (weddings , gala)
- Selling alcohol / Up selling

● Short Placement

Rothschild Bank | Jul 2016 - Aug 2017

- Keeping notes and observing
- Receiving calls and information to pass around the office

- Attended regular morning meetings
- Filing paperwork
- Took important visitors straight to the correct floor

Education & Training

- 2022 - 2025 ● **International Business & Management (BSC), Faculty of Business & Law.**
BSC, buisness
- 2013 - 2018 ● **The Holy Family Catholic School and Sixth Form**
gcse,
- **davenant foundation school**
alevel, english, psychology and sociology