



# Hannah Clarke

Sales Assistant

View profile on Dweet

### Languages

English (Native)

### **About**

Experienced Sales Assistant with roles at Lids and FOOTASYLUM. Skilled in customer service, inventory management, and sales support. Reliable, adaptable, and flexible for temporary retail positions. Passionate about delivering excellent shopping experiences.

**BRANDS WORKED WITH** 



FOOTASYLUM

# Experience



#### Sales assistant

Lids | Aug 2023 - Dec 2023

Left due to UCAS Year 13 mocks Liaised with potential customers to determine needs and provide recommendations Addressed and resolved complex customer complaints in calm, efficient and friendly Provided helpful, attentive sales support to generate positive customer feedback Received, processed and organised deliveries within tight deadlines Performed closing duties such as cleaning windows and floors and organising hats and jerseys. Responsible of customising customers' hats to their desired standard



#### Sales assistant

FOOTASYLUM | Aug 2022 - Jan 2023

Temporary contract (5 months) Communicated with potential customers to determine needs and provide recommendations. Kept sufficient inventory supply and stock on shelves and in storerooms.

Opened new merchandise boxes and stocked sales floor racks and shelves with latest items. Created excellent customer relationships by providing helpful, friendly and attentive service. Processed cash and card payments during busy shopping periods to minimise customer waiting times.

# **Education & Training**

2022 ST Paul's Academy

GCSEs,

2022 - 2024 Stationers' Crown Woods Academy

A Levels,