



# Kateryna Zubko

Assistant

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## Languages

Russian

English

Ukrainian

## About

With experience at Sainsbury's and McDonald's, I thrive in fast-paced retail settings, bringing top-notch customer service and efficient stock management. Fluent in English, Ukrainian, and Russian, I'm adept at providing personalised customer support across diverse environments. I am passionate and learn and adapt to new working environments quickly

### BRANDS WORKED WITH

McDonald's Crew

Sainsbury's -Trading

## Experience

### MEMBER

McDonald's Crew | May 2023 - Jul 2023

- Received positive feedback from customers for a friendly and approachable demeanor.
- Engaged in team collaboration.
- Played a key role in maintaining efficient operations during peak hours

### ASSISTANT

Sainsbury's -Trading | Dec 2022 - Jan 2023

- Handled stock with due care and attention, limiting damage and unnecessary waste.
- Managed trade counter enquiries, providing useful customer support for commercial and domestic projects.
- Provided helpful customer advice on sourcing and locating desired products.

## Education & Training

2023 - 2026

- **HULT INTERNATIONAL BUSINESS SCHOOL—London**  
BUSINESS ADMINISTRATION,

2021 - 2025

- **Kharkiv National University of Economics Kharkiv**  
ECONOMY,