



# Crystal Adzam

Nursery Assistant

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## Languages

English

Spanish

## About

With a robust customer service background and administration experience, I excel in fast-paced retail environments. Skilled in English and Spanish, my focus is meeting customer needs through effective communication, multitasking, and resilience. My varied roles have honed my skills in client advising, upselling, and product demos, particularly within the luxury sector.

### BRANDS WORKED WITH

110% People Agency

24seven agency

Bridge Cross Care

Chislehurst

Lyndoras Recruitment

## Experience

### ● Nursery Assistant

110% People Agency | Mar 2023 - Now

Working with children has been the most fulfilling experience in multiple ways. I have a genuine love for kids and it brings me joy to elevate them, comfort them and contribute to their growth. Working in different nurseries has also given me so much insight into what is best for the kids and what tends to benefit them and engage them the most, I'm excited to keep applying all the techniques I have picked up through this journey.

### ● Healthcare office Administrator

Bridge Cross Care | Jan 2022 - Mar 2023

My role as an administrative assistant has enabled me to be comfortable engaging with people from all backgrounds, to take great care with handling customers as well as information, to pay close attention to detail, to be organised and to make sure every task is completed to a great standard. I am experienced with IT and answering calls, handling documents and data, and organising folders. Being my longest job I believe I definitely make a great difference in the work place.

### ● Warehouse operative

Ocado warehouse | Jun 2021 - Dec 2021

Completing 7 months of work in a warehouse taught me the importance of endurance and persistence. Although it was not the most stimulating of jobs, the experience taught me the value of hard work, customer care and time.

### ● Nanny/Au

Chislehurst | Sep 2020 - Feb 2021

patience, understanding of others and dependability increased severely. I also gained practical skills such as organisation, ability to function under pressure, multitasking and being vigilant. Hospitality/Waiter.

### ● Staffing and Management

Lyndoras Recruitment | Oct 2019 - Mar 2020

I completed 4 months of work here in 2018. During this time, I was given a variety of tasks involving customer service skills and catering to the needs of others, as well as handling delicate items and delivering within a specific time frame to an impeccable standard.

### ● Fragrance & Beauty consultant

24seven agency | Dec 2022 - Mar 2023

Working as a beauty consultant was an enlightening experience for me. I got great fulfilment from interacting and assisting with a variety of customers. Being in such a bright and busy environment was something I Particularly enjoyed, as well as increasing my knowledge on products and sales.

## Education & Training

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2017 - 2019 ● Christ the King Sixth form College line

A level in Sociology, Religious Studies and Fine Art,