

# Imani Ubiribo

Sales Associate/ Assistant

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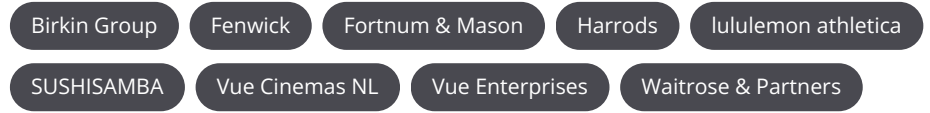
## Languages

English

## About

With a solid foundation in retail from prestigious stores like Fenwick and Harrods, I excel in maintaining high cleanliness standards, stock management, and ensuring customer satisfaction. Fluent in English, I'm adept at thriving in dynamic environments, offering exceptional service across various retail categories.

### BRANDS WORKED WITH



## Experience



### ● Sales Advisor

Fenwick | Oct 2023 - Jan 2024

Entails:

1. Ensuing high standard of cleanliness in living area,
2. Changing bins and replacing toilet roll,
3. Maintaining 100% customer satisfaction,
4. Vacuuming corridors when required,
5. Disinfecting restroom to high hygienic standard &
6. Wiping down tables, sinks and clearing and cleaning fridges.



### ● Sales associate

Harrods | May 2022 - May 2022

Work Experience/Employment:



### ● Customer Service Assistant

Vue Enterprises | Jul 2019 - Aug 2021



### ● Supermarket assistant

Waitrose & Partners | Jun 2018 - Apr 2019

1. Stocking shelves appropriately to match store standards,
2. Keeping store clean and presentable,
3. Unloading deliveries and placing all products in the correct areas,
4. Cashing up after each shift to make sure all till amounts match records,
5. Stock process of ensuring that appropriate amounts of stock are maintained by the Waitrose and able to meet customer demand without delay,
6. Providing the best customer service available,
7. Ensuring I was a form of friendly and approachable assistance &
8. Processing payments (cards and cash) and refunds.



### ● Educator

lululemon athletica | Nov 2022 - Jan 2023

High quality athlesire company with adheres to high standards with services tailored to personal styling and amending.

### ● Cleaner

| May 2019 - Jan 2023

I have part time cleaning business cleaning from apartments, houses, offices and glass polishing

## Education & Training

2016 - 2019

### ● William Morris Sixth Form St Dunstan's Road

A level , Film Studies, English Language and Literature, Sociology

